PRESENTS

WHAT HECM PROS SHOULD KNOW ABOUT OCCUPANCY CERTIFICATIONS

How HECM originators can best prepare their borrowers to complete their required occupancy and more!



Meet

JARED SKRABALA

Jared is the Servicing Oversight and Asset Management for Reverse Market Insight (RMI).

Jared was responsible for helping create, enhance, and lead oversight programs for some of the largest issuers and servicers in the space. Jared is proficient with regulations for government-insured loans, well versed in late-stage default servicing, and has extensive experience with contractual claim evaluation.





WHAT WE WILL DISCUSS



OCCUPANCY CERTIFICATION REQUIREMENTS THE ROLE OF ESTATE PLANNING IN HECM LOAN SETTLEMENT

BEST PRACTICES



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WHAT EVERY
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ORIGINATOR
SHOULD KNOW
ABOUT
OCCUPANCY
CERTIFICATION

WHO MUST COMPLETE OCCUPANCY CERTIFICATION FORMS?

- **All Named Borrowers**
- Protected Non-Borrowing Spouses (NBS)



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OCCUPANCY CERTIFICATION DEADLINES

- Within 30 days HECM anniversary
- Preparing your borrowers



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EXTENDED ABSENCES

- 1 How long?
- How to notify loan servicer





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WHEN A HECM IS CALLED DUE-AND-PAYABLE

- 1 The 30/60 Rule
- The Rule of 12





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ACCEPTABLE MEANS OF VERIFYING OCCUPANCY

- Mailing completed occupancy cert to servicer.
- Electronic submission online.
- 1 Via phone call.



WHAT EVERY
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Authorized Contacts, Alternate Contacts, and Authorized Agents

CONTACT TYPE	DESCRIPTION	CAN SERVICER DISCLOSE BORROWER ACCOUNT INFO?	CAN THIS 3RD PARTY MAKE UPDATES TO ACCOUNT OR DRAW REQUESTS?
ALTERNATE CONTACT	A third party the servicer may contact if unable to reach the Borrower(s)		
AUTHORIZED 3RD PARTY CONTACT	A third party the servicer may contact and disclose borrower account information		



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CONTACT TYPE	DESCRIPTION	CAN SERVICER DISCLOSE BORROWER ACCOUNT INFO?	CAN THIS 3RD PARTY MAKE UPDATES TO ACCOUNT OR DRAW REQUESTS?
AUTHORIZED	A third party that the servicer may contact, disclose account information, and allow account updates (including processing draw requests) Examples include: Conservator/Guardians hip, Power of Attorney/Attorney-In-Fact (must be approved by the servicer).		

• NOTE: Trustees of a Trust (who are not Borrowers) are not considered Authorized Agents



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THE IMPORTANCE OF ESTATE PLANNING

- 1 How long?
- How to notify loan servicer









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A Power of Attorney/Attorneyin-Fact becomes invalid upon death of the borrower







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Intestate Succession

Borrower passes away without a will

- Must go through Legal Process
- Judge will follow State
 Succession law







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Testate Succession

Borrower passes away with a will

- An administrator is appointed through the will to handle the Estate
- Will outlines the distribution of any assets
- Must go through the Legal Process to obtain court orders







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Probate Challenges

- Timelines can vary from 6 months up to two years
- Filing fees and costs
- Additional probate fees/costs and taxes







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Properties Held in Trust

- Trustees & Successor Trustees
 are designated in trust docs
- Properties generally bypass the probate process and allows for a sale or refinance



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Estate can request up to 2 90-day extensions

- Estate must show they're working to resolve the debt
- Documention may include a listing agreement, sales contract, proof of funds, or final loan approval











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Best Practices for RMLOs

- 1. Review the servicing welcome packet with the homeowner(s)
- 2. Request an email address to enroll borrower in servicer online portal
- 3. Assist borrower(s) with enrollment
- 4. Stress the importance of opening and organizing mail

THANK YOU FOR JOINING US!



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